**PHONE SCRIPT TEMPLATE FOR CALLING UHEALTH CONSENT TO CONTACT PARTICIPANTS**

Hello, m rele [insert your name] mwen avek Inivesite Miami. Map eseye rantre an kontak avek [insert patient name]. Eske se [insert patient name]?

1. If “NO”: Eske m ka pale avek [insert patient name]?
   1. If the patient is not available: Tanpri soup le fe li relem nan [insert your name] [insert your contact phone number]. Mesi, pase bon jounen. **End call**
2. If “YES” and talking to the patient: Map kontakte paske out e di nou le out e vini nan visit nan clinik UHealth la ke moune kap fe rechech yo gen pemisyon pou yo kontakte ou si gen rechech nan klinik ke ou kalifye pou yo. Map relew de klinik/depatman poum wè si ou enterese pou patisipe nan yon etid rechèch [insert Department/Division/PI’s name]
   1. If “NO”: Mesi paske ou pran apel la. Pase bonn jounnen. **End call**
   2. If “YES”: Eske se yon bon lè pou nou pale kounyea?
      1. If “NO”: Tanpri fem konnen ki lè ki pi bon pou nou ka relew anko. **End call**
3. If it is a good time to talk: Eske ou ta renmen wè si ou kalifye pou etid la?
   1. If “NO”: Mesi paske ou pran apel la. Pase bon jounnen. **End call**
   2. If “YES”:
4. Mwen bezwen konfime idantite ou. Tanpri bay kòd postal ou ak mwa ak ane dat de nesans ou.
5. **Enter screening questions here.**
6. **Enter information about first study visit scheduling and information here.**
7. Eske ou gen kesyon m ka reponn? (Answer questions). Mesi paske ou pran apel la. Pase bon jounnen. **End call**

**Possible Scenario to Respond to**

1. If participant would like more information on the Consent to Contact initiative, provide them with the phone number 305-243-8888 and the website [www.miamictsi.org/consent-to-contact](http://www.miamictsi.org/consent-to-contact).

1. If participant would like more information about other clinical trials/studies at the University of Miami, provide them with the phone number 305-243-8888 and web address <https://umiamihealth.org/clinical-trials>.
2. If participant no longer wants to be included in the list of people who are interested in being contacted for research studies, please let them know: Nou ka chanje kontak ou pou stati rechech la de wi a non. Sa ka pran 10 jou ouvrab Tanpri pou asire dosye ou a efase nan nenpot lot etid ou elijib pou patisipe. Epi tou, si out e gentan pale avek yon lot ekip etid epi wap konsidere pou patisipe nan youne nan etid say o, ekip etid sa a ka toujou rele ou poul ka pran decision final ou. Epi si nenpot ki le ou ta vle chanje stati ou ou menm, ou ka rele nan 305-243-8888 oswa email [contactforresearch@miami.edu](mailto:contactforresearch@miami.edu).

**Action for the caller if they want to change their status from “yes” to “no”**:

1. You must note their request to change from “yes” to “no” in the REDCap form.
2. An automatic email will be sent to have their status changed from “yes” to “no” in EPIC.
3. Research IT (WORKFLOW) will need to remove their record from any other projects where their contact information may have been provided to study teams.